

Public Safety Interoperable Communications Office (PSIC) Multiple Projects Updates

July 16, 2013

Key Upcoming Events

Gila County, Graham County & Greenlee County TICP Kickoff Workshop

July 31, 2013 – 12pm to 2pm **Graham County General Services Building – Assembly Room** 921 W. Thatcher Boulevard Safford, AZ 85546

• Yavapai County TICP Kickoff Workshop

August 12, 2013 – 12:00 – 2:00 PM

Central Yavapai County Regional Training Academy
601 E. Valley Road

Prescott Valley, AZ 86314

2013 Technical Assistance (TA) Updates:

- OP-TTX: The Coconino County Tabletop Exercise (TTX) After Action Report (AAR) was reviewed with agencies from Coconino County on March 26, 2013. A final version of the AAR was then distributed to the Coconino County Emergency Manager and the point of contact for participating agencies. For additional information see today's presentation by Robert Rowley, Coconino County Emergency Manager.
- OP-MCVS: Mobil Communications Vehicle (MCV) Support: Arizona was awarded a TA to develop detailed Standard Operating Procedures (SOP) and Concept of Operations Plans (CONOPS) for the State MCV's (Toads, Bullfrog). Data collection and document drafting is in progress. For additional information see the *Training & Exercise* section below.
- ENG-BRDBND: The PSIC office has been awarded support for Public Safety Broadband planning efforts. The
 Wireless Broadband Systems Support TA will provide assistance with outreach, planning, and data collection
 efforts. We have received the initial data collection snapshot (mapping data of statewide Public Safety Anchor
 Institutions, Critical Infrastructure Sites, etc.) and will be working with the Office of Emergency Communications
 (OEC) to refine the data to prepare for a statewide planning workshop in the Sep-Oct timeframe.
- The Navajo Nation has been offered a Technical Assistance award from the Office of Emergency
 Communications (OEC). The PSIC Office participated in a discussion led by OEC with the Navajo Nation
 Department of Emergency Management to determine which Technical Assistance offering they would participate
 in. The PSIC Office has offered to assist OEC and the Navajo Nation where applicable with this project.

Governance (SCIP Initiatives #1 - 3)

- CASM & TICP's:
 - Upcoming TICP Workshops:

County	Kickoff Workshop	Development Workshop	Location
Yavapai	August 12, 2013	TBD – delayed by wildfires	Prescott Valley
Gila, Graham Greenlee	July 31, 2013	September 24, 2013	Safford

- Santa Cruz County held a TICP Development Workshop on April 17, 2013; and received their TICP for final review and county approval on May 29th.
- Apache and Navajo Counties held a joint TICP Development Workshop on March 25, 2013; and received their TICP for final review and county approval on May 14th.
- The Arizona Central Region (Phoenix UASI) TICP Update & ACR-FOG Development The TICP update and the ACR-FOG are nearly complete and just need some local jurisdiction edits. Options for publication of the ACR-FOG are being reviewed.
- PSIC is creating a state-level TICP to include federal and state-owned communications assets available for deployment statewide, which will be provided to all Arizona counties upon its initial completion. For more information, contact Karen Allen at Karen.Allen@azdoa.gov.
- The PSIC Office is <u>providing CASM templates</u> and requesting additional data from agencies not currently listed in CASM. In addition, we are requesting verification / data updates from all agencies with data currently in CASM.
- By the end of 2013, all counties within Arizona will have a TICP.
- National Broadband Planning and Preparation:
 - The PSIC Office submitted the SLIGP grant request on March 19, 2013, with grant funds expected to be awarded by mid-July 2013.
 - On May 7, 2013, The National Telecommunication and Information Agency (NTIA) sent a Request for Clarification for the Arizona State and Local Implementation Grant Program (SLIGP) grant submission. The response, supplied by the deadline of May 14, 2013, covered:
 - Adjusting the detailed budget to align with a new sequester impacted budget (reduced by 2.3%).
 Adjusted totals: Federal \$2,911,147; State \$739,796.
 - Convert to a newly supplied budget detail format.
 - Responded to some clarification questions.
 - Further requests for clarification were sent May 20, 2013 and the responses to those were filed on June 10, 2013.
 - Final clarifications were submitted June 14, 2013 and we were informed that the proposal had passed review and was moving forward in the award process.
 - June 4-6, 2013 Public Safety Communications Research (PSCR) meeting. The PSCR program hosted its annual *Public Safety Broadband Stakeholder* Conference. The three-day conference (<u>agenda and</u> <u>slide decks</u>), with 500+ attendees, brought together representatives from public safety, Federal agencies, industry, and academia.
 - June 11, 2013 AZDOHS Tribal Seminar The PSIC Office presented information on FirstNet and the Arizona SLIGP program at the Arizona Department of Homeland Security's 2013 Homeland Security Information Seminar for Tribes held at the Gila River Indian Community on June 11, 2013. Fifteen of the twenty-two tribes located in Arizona were represented.
 - Upcoming: July 19, 2013 <u>Northern Arizona Regional Digital Conference</u> Pinetop. Presentation of the AZPSBN program overview and SLIGP/FirstNet status.
 - o For more information on Broadband issues, contact Michael Britt at Michael.Britt@azdoa.gov.

SOPs (SCIP Initiative #4)

• In December, the Office of Emergency Communications (OEC) awarded Arizona a Technical Assistance (TA) grant for OP-MCVS: Mobil Communications Vehicle (MCV) Support. The goal of this TA is to develop detailed Standard Operating Procedures (SOP) and Concept of Operations Plans (CONOPS) for Arizona's State MCV's (Toads, Bullfrog). PSIC, ADEM and OEC met in January for data gathering for the SOP. PSIC, ADEM, Toad handlers and OEC met again in March to review the SOP and provide feedback and updates to this document. Additional conference calls have occurred to complete the Toad document. It is in final review and will be distributed once it is completed. In addition, it will be made available to local agencies for their customization and use with their MCV's. Final meetings are occurring to complete the Bullfrog SOP.

As a result of this TA, a secondary project has emerged. Arizona – ADEM, PSIC and Gila County Emergency Manager's office will participate in a beta test for OEC to create a video version of the Toad SOP. Videos will be created to show how each piece of equipment is deployed, utilized and shut down. The videos will be put together in a similar fashion to the written SOP. This project is to determine if it is feasible to offer the video SOP as a future Technical Assistance (TA) grant program.

- Regional Communications Systems Connection (RCSC) Project Status:
 - Executive summary and technical timeline complete
 - Multi-agency IGA: RWC, TRWC, DPS and YRCS have approved the IGA. Maricopa County and PC-WIN
 can sign on as they become operational with their new Regional Systems complete
 - o Operational Supplement complete
 - Multi-agency SOP: may need to be re-visited/finalized once the build-out is finished complete
 - o Pilot test with DPS and YRCS complete and successful
 - Deployment Schedule being developed in conjunction with Thompson Peak build out nearing completion

<u>Technology</u> (SCIP Initiatives #5 - 9)

- Arizona Interagency Radio System (AIRS) (Initiative #5):
 - In order to make AIRS an increasingly effective statewide interoperable communications resource, the PSIC Office recently sent a letter to all Arizona public safety agencies who our records indicated had not yet signed the AIRS Memorandum of Understanding (MOU) with the Department of Public Safety (DPS). Agencies and organizations wishing to operate on AIRS must sign an MOU with DPS, which holds the licenses for AIRS frequencies.
 - A list of agencies who have signed the AIRS MOU is now available on the PSIC Office website at: http://www.azpsic.gov/library/airs/airs_user_list.pdf
- AIRS (Initiative #5): AIRS Improvement and Sustainability Plan:
 - The Arizona Interagency Radio System (AIRS) Improvement & Sustainability Plan was approved by the SIEC at the meeting on October 9, 2012 (see presentation for details). The Plan establishes requirements for the integration of locally procured AIRS infrastructure into the statewide AIRS system and provides guidance for initial approvals and ongoing maintenance responsibilities.
 - Three jurisdictions have expressed interest in adding AIRS site communications infrastructure to improve the overall coverage in their areas. The Town of Tusayan, Yavapai County and Santa Cruz County have all expressed interest in additional AIRS coverage and the PSIC Office has contacted them offering to help them through the process of working with SIEC and DPS to obtain approval before proceeding with any AIRS project execution.
 - For assistance with completing the established procedures please contact Glade Jarman at Glade.Jarman@azdoa.gov.
- Support of Regional Communication Systems (Initiative #6) YRCS BIDP:
 - The Yuma countywide TICP was updated through a BIDP technical assistance award. Material from the updated TICP, which was approved by the YRCS Council in August of last year, is being used to develop a Tactical Interoperable Field Operations Guide (TICFOG). The Yuma TICFOG was approved by the YRCS Board in May.
 - A Technical Assistance (TA) grant has been approved for a Communications Focused Functional Exercise. The exercise is intended to evaluate the updated TICP for effectiveness and allow Yuma County and other YRCS participating agencies to demonstrate their ability to use regional communications assets in a large-scale incident scenario through simulated movement of personnel and equipment. Planning meetings for the Exercise have been scheduled and the exercise will be held on October 1, 2013.
 - Initial Planning Conference on June 18, 2013
 - Mid Planning Conference on July 23, 2013
 - Final Planning Conference on August 20, 2013
 - Functional Exercise will be held on October 1, 2013

- Yuma received a TA workshop for Incorporating Communications into Public Safety Exercises. The date for this exercise has not yet been determined.
- For more information contact Stephen Holland, Assistant IT Director of Telecommunications with the City
 of Yuma at Stephen.Holland@yumaaz.gov.
- State Agency Operability in support of Interoperability (Initiative #9) The RICO Project is progressing:
 - Five of six sites have been activated. DPS has installed equipment at the final site, Bernardino Mountain.
 While power is still an issue at this site, DPS will install the trunk suite in a low power and/or limited channel capacity by the end of July based on vehicle access.
 - Yuma met on site with nine of the pre-determined agencies in June to determine what was required to install the radio equipment. ADEM has already received their equipment and will be installing it themselves. Tohono O'odham Nation Police Dept is still undecided on participation. Quotes have been received by Yuma for equipment and installation.
 - A Memorandum of Understanding (MOU) and a draft Standard Operating Procedure (SOP) for identified agencies to utilize the Southeastern Arizona Communications Center Talk Group has been developed.
 Once installation is nearing completion, PSIC will coordinate a meeting between all of the agencies to review the document once more and hand it over to the participants.
 - For more information, contact Karen Allen at <u>Karen.Allen@azdoa.gov</u> or Stephen Holland, Assistant IT Director of Telecommunications with the City of Yuma at <u>Stephen.Holland@yumaaz.gov</u>.

Training & Exercise (SCIP Initiatives #10 & 11)

- Coconino County Tabletop Exercise (TTX) On February 19, 2013, OEC and Coconino County conducted a Communications-Focused Tabletop Exercise involving over 60 participants from agencies around the county. The TTX was designed to evaluate communications plans, policies, and procedures, and to assess communications systems needed to prevent, respond to, and recover from an emergency incident scenario. An After Action Report was reviewed on March 26 with stakeholders to celebrate successes and discuss identified gaps in communications. The After Action Report was provided to the County Emergency Manager, Robert Rowley, for distribution. For additional information see today's presentation or contact Justin Turner, SWIC at Justin.Turner@azdoa.gov or Robert Rowley, Coconino County Emergency Manager at Rowley@coconino.az.gov.
- Arizona Regional All-Hazards Communications Unit Recognition:
 - The 2013 Annual Meeting for the NIMS-CU Workgroup was held on May 9, 2013, as prescribed in the Workgroup's policies and procedures.
 - The purpose of the meeting was to review and update the AZ Regional All-Hazards COML Training and Recognition Program policies and procedures as necessary, under the direction of the SIEC. The documents were discussed and no suggestions for changes were made.
 - 1 candidate was granted recognition by the Workgroup as an Arizona Regional All-Hazards COML:
 - Gregory Peters, Pima County Office of Emergency Management and Homeland Security
 - 3 candidates were granted recognition by the Workgroup as Arizona Regional All-Hazards COMTs:
 - Dave Collett, City of Peoria
 - Jerry Justus, AZ division of Emergency Management
 - Ron Parks, Chandler Police Department
 - As of May 2013: 23 individuals representing agencies from 6 counties have been granted recognition as either an Arizona Regional All-Hazards COML (20) or COMT (4) (one individual is recognized for both) and are listed on the Communications Unit Resource List (online at: www.azpsic.gov\library\coml).
 - Please see the attached NIMS-CU Workgroup Update.

- All-Hazards Communications Unit Training:
 - o Five COML Training Courses were conducted around the state in April and May, 2013 as follows:
 - Tucson, AZ (<u>ERMA Event # 1002444</u>) April 30 May 2, 2013 8 AM to 5 PM
 - Casa Grande, AZ (ERMA Event # 1002544) May 6 8, 2013 8 AM to 5 PM
 - Phoenix, AZ (<u>ERMA Event # 1002545</u>) May 10 12, 2013 8 AM to 5 PM
 - Prescott, AZ (<u>ERMA Event # 1002546</u>) May 13 15, 2013 8 AM to 5 PM
 - Globe, AZ (ERMA Event # 1002547) May 14 16, 2013 8 AM to 5 PM
 - Two All-Hazards COMT courses were conducted as follows:
 - Coconino County Monday, April 22 through Friday, April 26, 2013
 - Yuma County Monday, April 29 through Friday, May 3, 2013
- Communications Unit Training Field Day A detailed overview of the Field Day will be provided during July's PSCC meeting (see presentation for details). The Communications Unit Training Field Day was held on February 20, 2013. A total of 27 trainees participated, representing 19 agencies from 5 counties. The successful event could not have been accomplished without the help of the Field Day Event Planning Team. The individuals listed below agreed to contribute their time and years of first-hand operational public safety and emergency management experience at no cost to the State to plan and staff the Field Day:
 - Mark Botkin, Communications Technician, AZ Division of Emergency Management
 - Jesse Cooper, Communications/IT Project Manager, City of Phoenix Police Department
 - o Jennifer Hagen, Radio Network/Encryption Supervisor, City of Phoenix Police Department
 - Karl Hartmetz, Communications/IT Support Technician, La Paz County Sheriff's Office
 - o Morgan Hoaglin, Communications Coordinator, AZ Division of Emergency Management
 - o Robert Hollister, Communications Unit Leader, Cochise County Emergency Services
 - Alan Jensen, Hazardous Materials Specialist, City of Tempe Fire Department
 - o Jerry Justus, Special Programs Training Coordinator, AZ Division of Emergency Management
 - o Jeremy Knoll, Wireless Systems Maintenance Supervisor, AZ Department of Public Safety
 - o Richard Langevin, Emergency Services Planner, Maricopa County Emergency Management
 - Jason Roosevelt, User Technology Specialist, City of Phoenix Fire Department
 - o Gary Rose, Chief Master Sergeant, 161st Air Refueling Wing Air National Guard
 - o Bradley Schmitz, Master Sergeant, 91st Civil Support Team (WMD) AZ National Guard
 - o Jeff Schripsema, Captain, City of Phoenix Fire Department
 - o Robert Sisley, Communications Unit Leader, Yavapai County Sheriff's Office
 - o Michael Todd, Communications Unit Leader, Buckskin Fire Department
 - o Dan Wills, Communications Coordinator, AZ State Forestry Division
 - o Everett Wittig, Jr., Communications Support Engineer, City of Bisbee Police Department
 - Michael Worrell, Captain, City of Phoenix Fire Department
- ADEM 2013 State-Wide Exercise: Critical Infrastructure Seminar. Each year the Arizona Division of Emergency Management conducts a Statewide Exercise (SWE). The scenario for the 2013 Arizona SWE will simulate an extended power outage over multiple weeks. A scenario of this magnitude and the cascading effects cannot be exercised in one day, so this year there will be a series of exercises building up to the November 6, 2013 STARTEX. The Arizona Statewide Communications Tabletop occurred on June 26, 2013 and was a facilitated discussion with the intended outcome to be for all participants to identify strengths and potential communication gaps within their agency's plan. PSIC assisted by facilitating during the small group breakout sessions.

Usage & Outreach (SCIP Initiative #12)

- PSCC / SIEC Meeting Recordings: Video production is underway for previously recorded PSCC and SIEC
 meetings. To date recordings for 9 previous meetings of the PSCC and SIEC have been converted and uploaded
 to YouTube and the PSIC Office website. A total of 37 videos have been produced and are available on the PSIC
 - YouTube Channel
 - o Playlists
 - PSCC Meetings
 - SIEC Meetings
 - AIRS
 - Public Safety Broadband Network
 - National Emergency Communications Plan (NECP)
 - Communications Unit Training Program
 - Meeting Minutes Page
 - Individual Meeting Pages

Recent Activities

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May 12-14, 2013 – APCO Broadband Summit (Washington D.C.)
May 14-16, 2013 - NPSTC Quarterly meeting (Washington D.C.)
May 21, 2013 - SIEC Meeting (Tucson) - CANCELLED
May 21-23, 2013 - Intl. Assoc. of Chiefs of Police - Law Enforcement Information Mgt Training & Expo (Scottsdale)
May 22-23, 2013 – AZ Digital Government Summit (Phoenix)
May 27, 2013 – State Holiday (Memorial Day)
June 4-5, 2013 - Essentials of Community Cyber Security & The EOC's Role in Community Cyber Security
June 4-6, 2013 - PSCR 2013 Public Safety Broadband Stakeholder Conference (Boulder, CO)
June 4-7, 2013 – National Homeland Security Conference
June 11: 2013 Homeland Security Information Seminar for Tribes
June 10-11, 2013 – BIDP Workshop (Washington, D.C.)
June 15-17, 2013 – Annual National Emergency Number Association Conference and Expo (Charlotte, NC)
June 26, 2013 – 2013 Arizona Statewide Communications Tabletop (TTX)
July 4, 2013 – State Holiday (Independence Day)
July 7-9, 2013 – Arizona APCO-NENA Training Conference (Litchfield Park)
July 11, 2013 - AZDoHS - Central RAC Meeting - Phoenix
July 12, 2013 - AZDoHS - South RAC Meeting - Tucson
July 15, 2013 - AZDoHS -East RAC Meeting - Globe
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Upcoming Key Dates

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July 16, 2013 – PSCC Meeting (Flagstaff)
July 31, 2013 – Gila, Graham, Greenlee TICP Kickoff Workshop (Safford)
August 7-8, 2013 – AESA Annual Conference
August 8, 2013 – Southwest Border Communications Working Group – San Diego
August 12, 2013 – Yavapai County TICP Kickoff Workshop
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2013 PSCC Meeting Schedule

Unless otherwise noted, all 2013 PSCC Meetings will be held from 1 PM - 3 PM in the Arizona Department of Administration 3rd floor conference room. Additional information is available on the specific meeting page.

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<u>Tuesday, July 16</u> - Flagstaff, AZ

<u>Tuesday, September 17</u> - Tucson, AZ

<u>Tuesday, November 19</u>
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2013 SIEC Meeting Schedule

Unless otherwise noted, all 2013 SIEC Meetings will be held from 10 AM - 12 PM in the Arizona Department of Administration 3rd floor conference room. Additional information is available on the specific meeting page.

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Tuesday, August 20 – Note: To be rescheduled 
Tuesday, October 15
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NIMS-CU Workgroup Update:

AZ Regional All-Hazards Communications Unit Recognition Program

2013 Annual Meeting

As prescribed in the Workgroup's policies and procedures, the Annual Meeting was held on May 9, 2013:

 The purpose of the meeting was to review and update the AZ Regional All-Hazards COML Training and Recognition Program policies and procedures as necessary, under the direction of the SIEC. The documents were discussed and no suggestions for changes were made.

Application Review Meeting

The Workgroup convened on May 9, 2013 for an Arizona Regional All-Hazards COML Application Review Meeting:

- As required, a minimum of 3 Workgroup members actively participated in each candidate-related action.
- 4 applications that had been received by the PSIC Office and distributed prior to the meeting were considered individually.
- Taskbooks were evaluated by the Workgroup based on the number, depth and complexity of the incidents/events listed.

Meeting Results:

- 1 candidate was granted recognition by the Workgroup as an Arizona Regional All-Hazards COML:
 - Gregory Peters, Pima County Office of Emergency Management and Homeland Security
- 3 candidates were granted recognition by the Workgroup as Arizona Regional All-Hazards COMTs:
 - Dave Collett, City of Peoria
 - o Jerry Justus, AZ division of Emergency Management
 - o Ron Parks, Chandler Police Department
- A letter confirming recognition as an Arizona Regional All-Hazards COMLs/COMTs was sent to each candidate and copied to their Agency Certifying Official.
- The individuals were added to the Arizona Regional All-Hazards Communications Resource List, which is posted on the PSIC Website at: http://www.azpsic.gov/library/coml/. Currently, 23 individuals from 5 counties have been granted recognition. (With one individual holding both COML and COMT recognition.)

Next Steps:

- The PSIC Office will continue to review submitted application materials for completeness and distribute them to the Workgroup for consideration.
- Complete application materials are due to the PSIC Office at least 1 week prior to the Application Review Meeting to be included for consideration.
- If complete application materials have been received, the next Application Review Meeting will occur approximately 2 weeks prior to the August 20, 2013 SIEC meeting.